



Your opinion is important to us
 The resort is certified "Famille Plus".
 We do our utmost to ensure
 your family holiday is a success.
 Therefore your opinion is important to us



Period of stay

Is it the first time you spend your holidays in the mountain with your family during this season? YES NO

Do you know the « label Famille Plus »?

Have you heard about the label « Famille Plus »? YES NO

If yes, how did you hear about it?

- Online Word of mouth In the resort where I am currently staying
 During a previous stay in a labelled resort
 Other : _____

Does the label « Famille Plus » affect your choice of destination? YES NO

What is your best memory of your family holiday?

What is your least pleasant memory of your family stay?

What is the composition of your family?

Number of children on holiday with you : _____

Number of children by age range: 0/2 years: __ 3/6 years: __ 7/12 years: __ 13/18 years: __ 18+ years : __

What is the composition of your family on holiday?

- Traditional - Father, mother and children Widened - Family with presence of cousins, friends...
 Single-parent - 1 adult and 1 or more children Intergenerational - Family with children, parents, grandparents
 Blended - Adults and children of several families Other : _____

What is your level of satisfaction with welcoming families and children ?

Have you visited or stayed in at least one establishment or service featuring the label "Famille Plus" during your stay ?

Yes No..... Don't know

If yes	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Accommodation	★	★	★	★	★
Restaurants	★	★	★	★	★
Sport shop	★	★	★	★	★

Family/children's entertainment

(Shows, torchlight, day or evening events...)

**Family/children's activities**

(sledding... Summer : farm visit, local museum, VTT..)



Thank you for your comments and suggestions

What is your level of satisfaction concerning the care available for children in the resort?

Not at all satisfied

Not very satisfied

Satisfied

Very satisfied

Completely satisfied

Day nursery for under 6 years



Children's club 6/12 years



Thank you for your comments and suggestions

If summer, date of stay? July : between 1st to 15th July : between 16th to 31th August : between 1st to 15th August : between 16th to 31th**How many days did you stay :** Less than 3 days 3 to 6 days 7 to 10 days 11 to 14 days More than 14 days**What is your level of satisfaction regarding the activities proposed to discover the mountain with your family ?**

Not at all satisfied

Not very satisfied

Satisfied

Very satisfied

Completely satisfied

Thematic and playful trails



Guides hikes



Playful area in the mountain



Thank you for your comments and suggestions

General opinion on the welcome of families/children: transport, welcome, security, amenities, services... ?

Not at all satisfied

Not very satisfied

Satisfied

Very satisfied

Completely satisfied

General reception of families



Thank you for your comments and suggestions

What is the probability that you would recommend the ski resort to a family member or friend?

Extremely low probability

Extremely high probability

0

1

2

3

4

5

6

7

8

9

10



Thank you for completing our satisfaction questionnaire.

Please drop it off at the La Bresse Tourist Office: 2A rue des Proyes, 8250 La Bresse or send it back by e-mail to the address: tourisme@labresse.net