



vosre avis nous intéresse
 La station est labellisée Famille Plus,
 Nous apportons toute notre attention
 pour vous garantir de bonnes vacances
 en famille : votre avis nous est précieux



Period of stay

Is it the first time you spend your holidays in the mountain with your family during this season Yes No

Do you know the « label Famille Plus »?

Have you heard about the label “Famille Plus”? YES NO

If yes, how did you hear about it?

- Online Word of mouth In the resort where I am currently staying
 During a previous stay in a labelled resort Other : _____

Does the label « Famille Plus » affect your choice of destination? YES NO

What is your best memory of your family holiday?

What is your least pleasant memory of your family stay?

What is the composition of your family?

Number of children on holiday with you: _____
 Number of children by age range: 0/2 years: __ 3/6 years: __ 7/12 years: __ 13/18 years: __ 18+ years : __

What is the composition of your family on holiday?

- Traditional - Father, mother and children Widened - Family with presence of cousins, friends...
 Single-parent - 1 adult and 1 or more children Intergenerational - Family with children, parents, grandparents
 Blended - Adults and children of several families Other : _____

What is your level of satisfaction with welcoming families and children?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Accommodation	☆	☆	☆	☆	☆
Restaurants	☆	☆	☆	☆	☆
Sport shop	☆	☆	☆	☆	☆
Family/children's entertainment (Shows, torchlight,...)	☆	☆	☆	☆	☆
Family/children's activities	☆	☆	☆	☆	☆

What is your level of satisfaction concerning the care available for children in the resort?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Day nursery for under 6 years	☆	☆	☆	☆	☆
Children's club 6/12 years	☆	☆	☆	☆	☆

What is your level of satisfaction regarding snow activities?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Snow kindergarten 3/6 years	☆	☆	☆	☆	☆
Ski lessons 5/12 years	☆	☆	☆	☆	☆
Ski area: beginner areas	☆	☆	☆	☆	☆
Ski area: Comfort facilities (toilets, picnic areas...)	☆	☆	☆	☆	☆
Ski area: recreational elements (fun runs, snow park...)	☆	☆	☆	☆	☆
Sledding area for the toddlers	☆	☆	☆	☆	☆
Sledding area for 6/12 years	☆	☆	☆	☆	☆

Period of stay

- Christmas Holidays
 January
 Winter break (February/ March)
 March
 Spring holidays (April)

General opinion on the welcome of families/children: transport, welcome, security, amenities, services...

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied
	☆	☆	☆	☆

What is the probability that you would recommend the ski resort to a family member or friend?



Thank you for your comments and suggestions



Thank you for answering our satisfaction questionnaire. Please drop it off at the Tourist Office of La Bresse Hautes Vosges or at one of the tourist information offices in Ventron, Cornimont, Saulxures-sur-Moselotte or Vagney. You can also send it back to the address: tourisme@labress.net