



Your opinion is important to us
 The resort is certified "Famille Plus".
 We do our utmost to ensure
 your family holiday is a success.
 Therefore your opinion is important to us



Do you know the « label Famille Plus »?

Have you heard about the label « Famille Plus »?

YES NO

If yes, how did you hear about it?

Online Word of mouth

During a previous stay in a labelled resort

In the resort where I am currently staying

Other : _____

Does the label « Famille Plus » affect your choice of destination?

YES NO

What is your best memory of your family holiday?

What is your least pleasant memory of your family stay?

What is the composition of your family?

Number of children on holiday with you : _____

Number of children by age range: 0/2 years: __ 3/6 years: __ 7/12 years: __ 13/18 years: __ 18+ years : __

What is the composition of your family on holiday?

Traditional - Father, mother and children

Widened - Family with presence of cousins, friends...

Single-parent - 1 adult and 1 or more children

Intergenerational - Family with children, parents, grandparents

Blended - Adults and children of several families

Other : _____

What is your level of satisfaction with welcoming families and children ?

Have you visited or stayed in at least one establishment or service featuring the label "Famille Plus" during your stay ?

Yes No..... Don't know

If yes	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Accommodation	★	★	★	★	★
Restaurants	★	★	★	★	★
Sport shop	★	★	★	★	★
Family/children's entertainment (Shows, day or evening events...)	★	★	★	★	★
Family/children's activities	★	★	★	★	★

Thank you for your comments and suggestions

What is your level of satisfaction concerning the care available for children in the resort?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Day nursery for under 6 years	☆	☆	☆	☆	☆
Children's club 6/12 years	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

If winter, period of stay

Christmas Holidays January Winter break (February/ March) March Spring holidays (April)

What is your level of satisfaction regarding snow activities?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely Satisfied
Snow kindergarten 3/6 years	☆	☆	☆	☆	☆
Ski lessons 5/12 years	☆	☆	☆	☆	☆
Ski area : beginner areas	☆	☆	☆	☆	☆
Ski area : Comfort facilities (toilets, picnic areas...)	☆	☆	☆	☆	☆
Ski area: recreational elements (fun runs, snow park...)	☆	☆	☆	☆	☆
Sledding area for the toddlers	☆	☆	☆	☆	☆
Sledding area for 6/12 years	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

General opinion on the welcome of families/children: transport, welcome, security, amenities, services... ?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
General reception of families	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

What is the probability that you would recommend the ski resort to a family member or friend?

Extremely
low probability

Extremely
high probability



Thank you for answering this satisfaction questionnaire

Please deposit this form at the following location Tourist Office La Bresse – 2A rue des Proyes – 88250 La Bresse